

VSU 1Card Terms and Conditions (General)

- The initial VSU 1Card is issued free-of-charge. The current replacement fee will be assessed for *all* replacements. Student “870” numbers are obtained through Banner.
- Two (2) forms of ID* are required in order to obtain a new or replacement 1Card (one form must be a government-issued photo ID and the other form must have the student’s name pre-printed on it).
- VSU 1Cards must be submitted at time of use in order to obtain goods/services. The 1Card and related accounts are non-transferable; misuse will result in card confiscation and privilege suspension.
- There are NO cash refunds. FLEX refunds may be requested, with a limit of one (1) per semester, for balances of \$25.00 or more. Account balances may be carried from one semester to the next. All FLEX account balances over \$25.00 will be automatically credited to the individual’s Banner account at the end of each spring semester unless he/she designates otherwise via a [FLEX Roll-Over form](#) [submitted online through the 1Card Services website before the designated deadline, which is seven (7) business days before the official graduation date for spring semester].
- VSU 1Cards should not be exposed to magnetic fields, direct heat, or direct sunlight for extended periods of time; do not place the card on/near a phone charging pad; do not wash/dry the card; the card should not be bent or scratched, have tape or stickers affixed, nor have holes punched in it.
- All persons who receive a VSU 1Card shall be held responsible for all usage of the card and related accounts unless/until such time that the card is properly reported lost/stolen by the cardholder to 1Card Services via the [Online Card Office](#).